



REQUEST FOR PROPOSAL #002-2018

DESCRIPTION

PUBLIC PARKING AND TAXI LOT CONCESSIONS

Responses to Questions Received as of January 29, 2019

Question 1: The Airport's response to Question #3 (Addendum #1) states "the Airport will maintain the physical equipment currently installed. i.e. gates, ticket spitters, etc., but not necessarily the software to run that equipment". As the current operator is responsible for maintaining the entire PARCS system, including gates, spitters, etc., please clarify whether or not the Airport intends to take over responsibility for maintenance of the physical equipment currently installed. Also, please clarify whether or not the operator will be responsible for maintenance of any new physical equipment installed during the term of the new agreement.

A: The Airport does not intend to take over maintenance of currently installed equipment, or any new equipment installed during the term of the new agreement.

Question 2: Please verify the staffing schedules and pay rates provided by the Airport in Addendum #1 were provided by Standard Parking in 2007 prior to the opening of the new terminal/parking facilities and do not reflect staffing schedules and pay rates for the current operation.

A: As stated by the Airport in Addendum 1: "we (SGF) don't have the current personnel schedules; we (SGF) have provided what was submitted by our current vendor when the last RFP went out, we do not make any guarantees to the accuracy of such information in the current operating environment."

To additionally clarify, the attachment in Addendum 1 was provided by the current operator, Standard Parking, in 2007, and it does not reflect staffing scheduled and pay rates for current operations.